Crisis Management for Public Officials

People

Type: Course
Location: Web Based
Date: Free and Open Event
Duration of event: 5 Weeks
Programme Area: Decentralize Cooperation Programme
Specific Target Audience: No
Website: https://www.unitar.org/sustainable-development-goals/people/our-portfolio/e-lear...
Price: No Fee
Event Focal Point Email: sdp@unitar.org

BACKGROUND

Governments around the world have been at the forefront in the fight against global crises, including the ongoing COVID-19 pandemic. However, the disruptive nature of the COVID-19 crisis has exposed a deeper level of vulnerability in our communities, by creating unprecedented socio-economic and cultural implications. During the crisis, public servants have been faced with the unparalleled urgency to formulate new ways of thinking; adapt to new realities and prepare for the unknown future.

LEARNING OBJECTIVES

At the end of the course, participants will be able to:

- Recognize some of the current challenges faced by public officials due to COVID-19
- Identify contextual challenges due to a crisis and ensure business as usual policies in the public sector
- Discuss different processes involved in crisis management, including soft skills related to communication strategies and leadership
- Respond to governance challenges in post-crisis situations to ensure resilience for future crises

CONTENT AND STRUCTURE

Module I: Fundamentals of crisis management
Module II: Covid-19 and the public sector
Module III: Crisis management and public administration
Module IV: Governing after a crisis

**METHODOLOGY**

The course is based on UNITAR’s sound adult learning pedagogical principles. Each module includes supplementary resources for additional reading, as well as self-assessment activities and quizzes. The learning activities are delivered in an interactive manner, to ensure the achievement of the learning objectives.

**TARGETED AUDIENCE**

This course is designed to support public servants in the health and non-health sectors.

**ADDITIONAL INFORMATION**

Optional fee of USD $100.- to receive a certified UNITAR Certificate of Completion.

Source URL