

UNITAR-Ambassador Partnership Executive Online Certificate on Dispute Resolution

Multilateral Diplomacy

UNITAR: UNITAR

Course:	Course
Code:	UNITAR
Start/End:	16/2021 - 17/2021
Duration:	5 days
Topic:	Multilateral Diplomacy
Language:	English
URL:	https://ambassadorllp.com/course.html
Cost:	\$3,500.00
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Partnership:	Ambassador Partnership

Overview

Well-developed negotiation, mediation and leadership skills are becoming increasingly important in times of crisis marked by high levels of uncertainty. Understanding complex problems by analysing historical, political, and economical impacts is key to effective crisis management and dispute resolution. In this context, UNITAR and The Ambassador Partnership jointly developed an innovative Executive Online Certificate on Dispute Resolution to assist the capacity development of individuals during these challenging times.

The UNITAR - Ambassador Partnership Executive Online Certificate on Dispute Resolution aims at strengthening the individual capacity of growth-oriented professionals, who are or aim to be in high-level roles requiring pivotal professional skills in areas of negotiation, mediation, leadership, and crisis management, among others.

Objectives

The overall objective of the project is to enable participants to strengthen their professional skills in the workplace as well as developing external partnerships with other like-minded actors in the fields of negotiation, leadership, and dispute resolution.

The online certificate will focus on deepening participants' knowledge and provide guidance on how to better integrate one's own dispute resolution approaches related to negotiation and mediation at work. Through the online

activity, UNITAR and The Ambassador Partnership intend to strengthen the participants' knowledge to further improve high-level negotiation, mediation, and meeting skills.

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When receiving the Executive Online Certificate on Dispute Resolution, participants will be able to:

- Analyse complex problems and disputes taking into account the impact of history, politics and economics;
- Develop and apply essential principles of the art of negotiation and mediation;
- Identify characteristics of effective meetings and know one's personal strengths and weaknesses in meeting skills;
- Familiarise with different approaches to leadership and develop a leadership style in line with one's personality and work environment;
- Implement acquired tools for dispute resolution and adequate negotiation techniques in times of increased uncertainty.

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The virtual course will take place over a period of five weeks from 1 June to 1 July 2021. There will be two 4-hour online sessions per week on Tuesday and Thursday from 12:00 – 16:00 GMT+1/UTC+1.

The online training will consist of lectures and facilitated discussions by senior experts and practitioners in the field, as well as simulation exercises, role plays and case studies (approximately 50% of the course). There will be ample opportunities for group discussions and sharing of experience under the guidance of the facilitators.

The e-Workshops will take place via the online platform Zoom. The activities will be designed to be highly interactive, characterised by a similar format to that of face-to-face courses. Engagement will be assured through discussion, Q&A sessions, group work, and hands-on exercises and assignments.

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The online course is designed for growth-oriented professionals whose work involves significant problem-solving. The skills taught are highly transferable but particularly relevant to those involved in bi- or multilateral diplomacy, as well as government relations.

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Certification

Upon successful completion of the Executive Online Certificate, participants who have successfully fulfilled all requirements will be awarded with a **joint Certificate of Participation** comprising of the official logos of UNITAR and the Ambassador Partnership.

Technical Requirements

To join the virtual training, all attendees should have access to the internet and a personal computer (laptop), with an operational camera and microphone (external or internal). A stable internet connection is essential in order to minimise the chances of stutter or disconnection. It is advisable that the participants download the Zoom application (free of charge).

Basic system requirements:

- Stable internet connection
- Speakers and a microphone
- A webcam or HD webcam

- Or, a HD cam or HD camcorder with video capture card

Registration

The registration for this online course is handled by UNITAR's partner organisation **The Ambassador Partnership**.

Please use the following link in order to register: **<https://ambassadorllp.com/course.html>**

The registration remains open **until 14 May 2021**.

Participation Fee

The participation fee per participant is **3,500 USD**.

The fee is payable upon registration by PayPal, debit or credit card or bank transfer.

Contact

In case you have further questions regarding the online course or encounter difficulties with the registration or payment process, please contact **lea.kostler@unitar.org**.

Source URL