

Crisis Management for Public Officials: Basic Skills (November 2021)

People

Deadline: Closed

Type:	Course
Location:	Web Based
Date:	1 Nov 2021 to 5 Dec 2021
Duration of event:	5 Weeks
Programme Area:	Decentralize Cooperation Programme
Specific Target Audience:	No
Website:	https://www.unitar.org/sustainable-development-goals/people/our-portfolio/e-lear...
Price:	No Fee
Event Focal Point Email:	sdp@unitar.org

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BACKGROUND

Governments around the world have been at the forefront in the fight against global crises, including the ongoing COVID-19 pandemic. However, the disruptive nature of the COVID-19 crisis has exposed a deeper level of vulnerability in our communities, by creating unprecedented socio-economic and cultural implications. During the crisis, public servants have been faced with the unparalleled urgency to formulate new ways of thinking; adapt to new realities and prepare for the unknown future.

LEARNING OBJECTIVES

At the end of the course, participants will be able to:

- Recognize some of the current challenges faced by public officials due to COVID-19
- Identify contextual challenges due to a crisis and ensure business as usual policies in the public sector
- Discuss different processes involved in crisis management, including soft skills related to

communication strategies and leadership

- Respond to governance challenges in post-crisis situations to ensure resilience for future crises

CONTENT AND STRUCTURE

Crisis Management for Public Officials: Basic Skills

Module I: Fundamentals of crisis management

Module II: Covid-19 and the public sector

Module III: Crisis management and public administration

Module IV: Governing after a crisis

METHODOLOGY

The course is based on UNITAR's sound adult learning pedagogical principles. Each module includes supplementary resources for additional reading, as well as self-assessment activities and quizzes. The learning activities are delivered in an interactive manner, to ensure the achievement of the learning objectives.

TARGETED AUDIENCE

This course is designed to support public servants in the health and non-health sectors.

ADDITIONAL INFORMATION

Optional fee of USD\$ 100.- to receive a certified UNITAR Certificate of Completion.

[Source URL](#)