unitar

United Nations Institute for Training and Research

Key Performance Indicators

UNITAR tracks a number of key performance indicators (KPIs) to assess organizational performance against the Institute's intended outcomes and strategic objectives. KPIs serve as the corporate performance dashboard, with measures on event delivery, types of programming, gender and development status of beneficiaries, client feedback and utilization, and financial metrics.

OUTREACH	EVENTS	EVALUATION	BUDGET
TOTAL BENEFICIARY OUTREACH	NUMBER OF EVENTS	% OVERALL USEFULNESS	AMOUNT MOBILIZED
LEARNING RELATED BENEFICIARY OUTREACH	% LEARNING-OUTCOME EVENTS	% APPLICATION OF KNOWLEDGE & SKILLS	% SGI MOBILIZED / FUNDS FROM FEE-BASED TRAINING
% SPECIAL COUNTRIES	% EVENTS IN PARTNER-SHIP		NET ASSETS
GENDER RATIO %			

OUTREACH 2017

KPI

TOTAL BENEFICIARY OUTREACH

56,897

% TARGET

209%

KPI

LEARNING RELATED BENEFICIARY OUTREACH

38,090

% TARGET

169%

KPI

SPECIAL SITUATION COUNTRIES IN LEARNING

52%

19,807

% TARGET

104%

GENDER RATIO

TARGET	50	50
ACTUAL	66	34
WITHOUT PTP	57	43

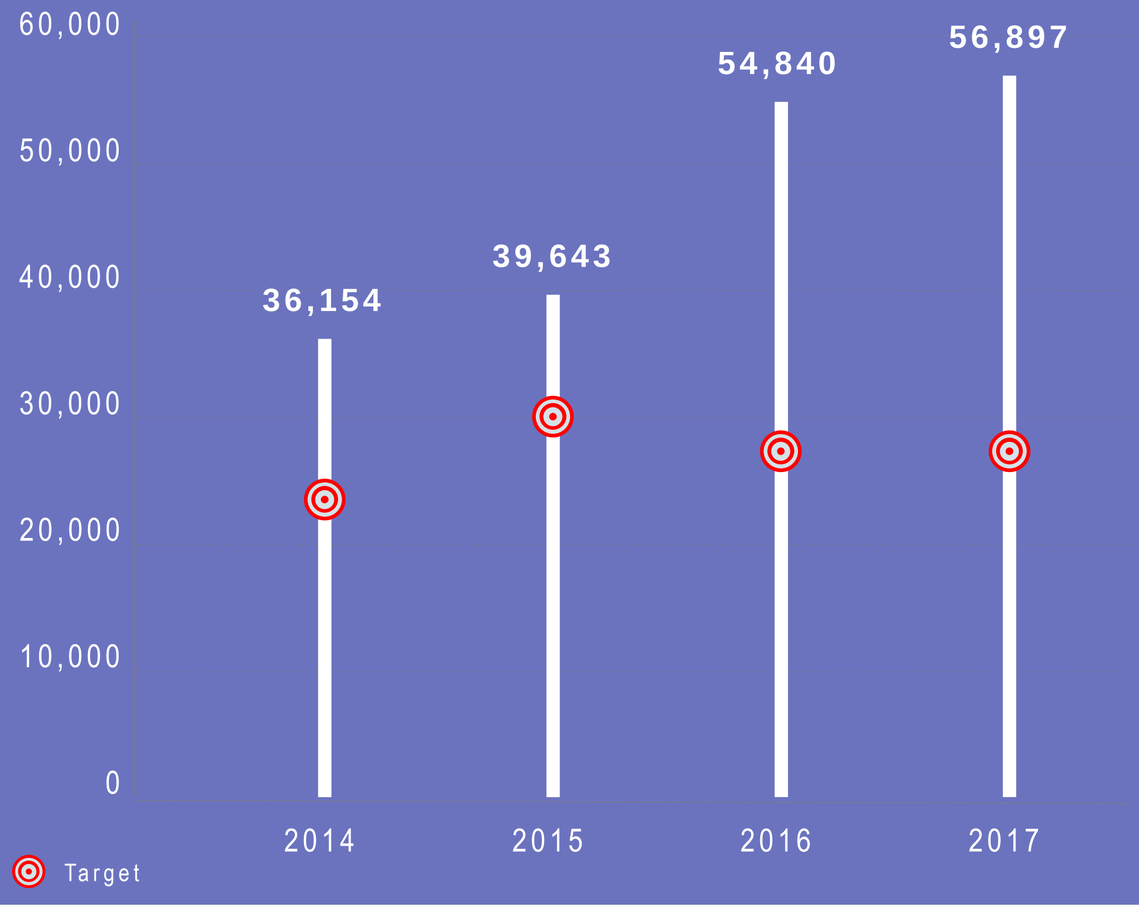
% TARGET

68%

Above target Below target

TOTAL BENEFICIARY OUTREACH

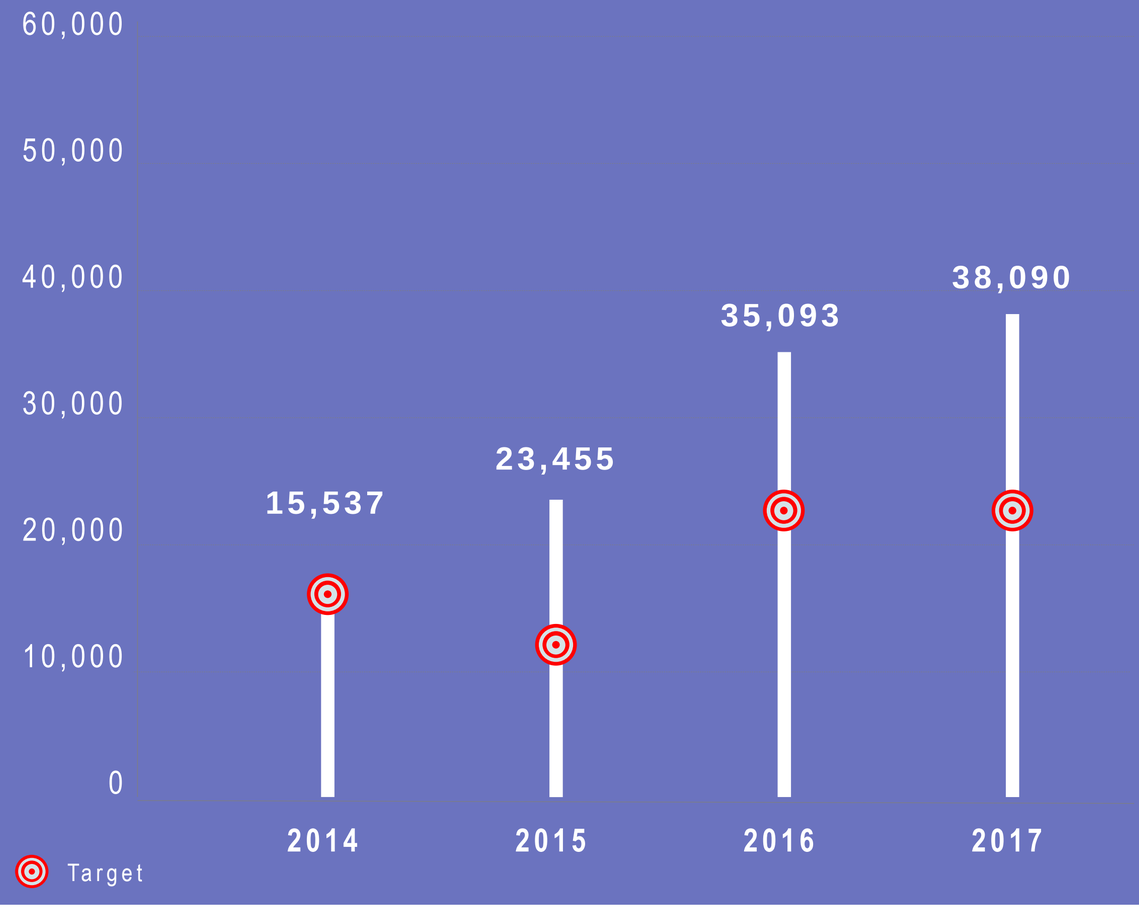
Refers to the total number of event participations recorded during a calendar year, inclusive of (a) participants from events which UNITAR implements by itself and in partnership with other organizations (as recorded in the Events Management System. The target is set based on 50% of the planned beneficiaries in the Programme Budget. While the indicator is tracked, it is not considered as key as it is difficult to estimate outreach for a given year.



KPI

LEARNING-RELATED BENEFICIARY OUTREACH

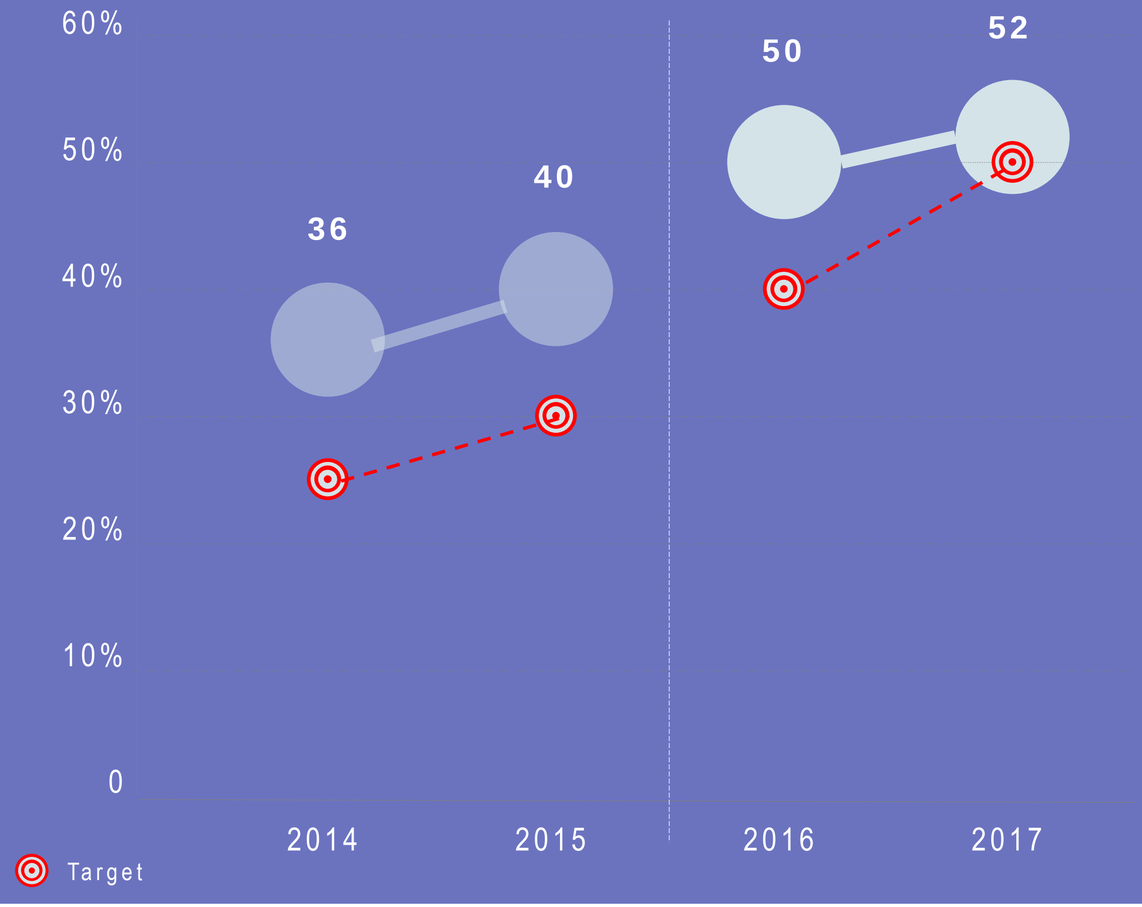
Refers to the total number of participations in events with specific learning objectives. The target is set at 50 per cent of the beneficiaries recorded in the Programme Budget. Not included are beneficiaries from large conferences, public lectures, side events, etc. (Prior to 2016, learning-related outreach included a small number of beneficiaries from training events without learning objectives.)



KPI

% OUTREACH PARTICIPANTS FROM SPECIAL SITUATION COUNTRIES IN LEARNING EVENTS

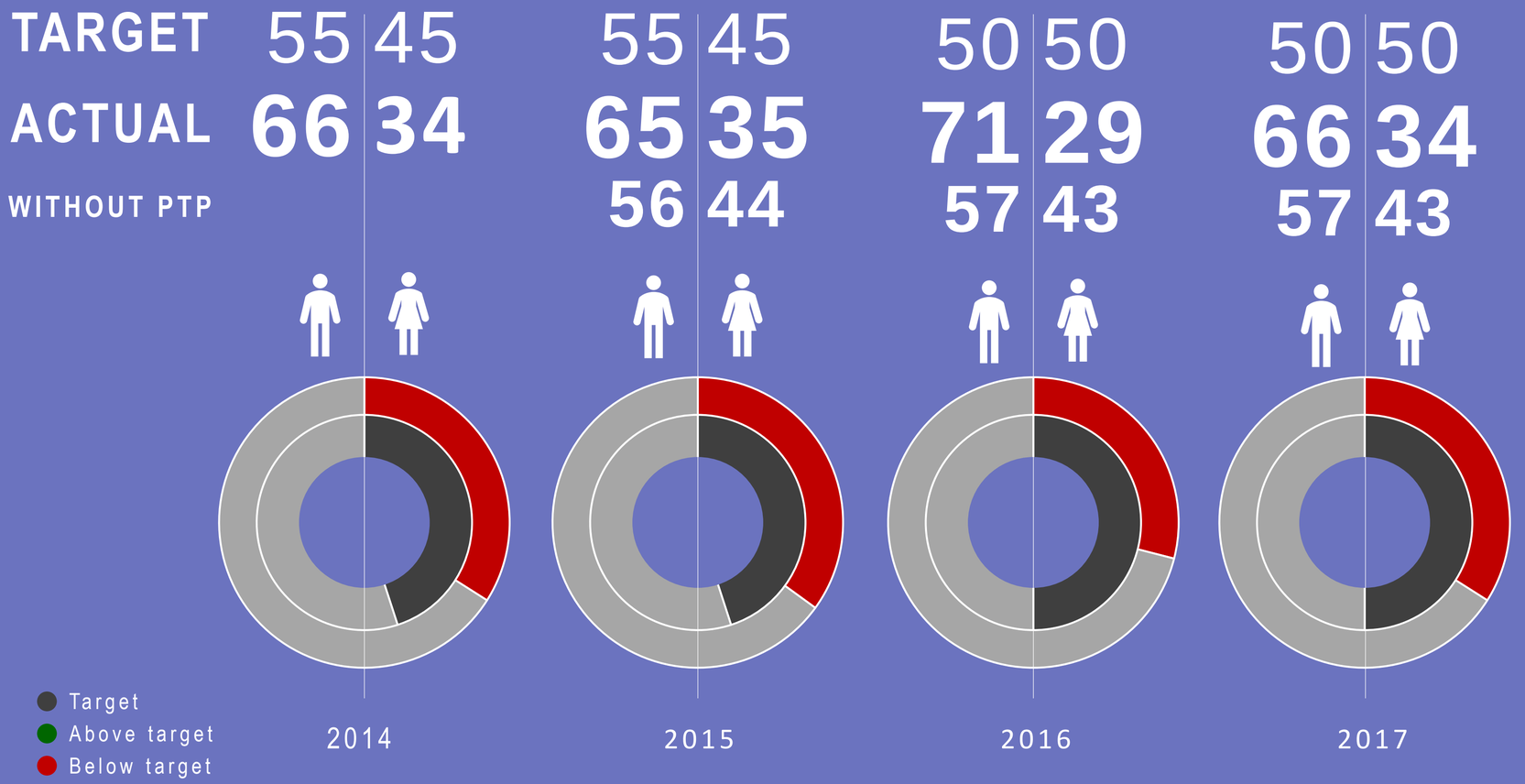
Refers to the percentage of participants from LDCs, LLDCs, SIDS participating in events associated with a specific learning outcome. This is a subset of the learning-related beneficiary outreach. The target is based on the 2014-2017 strategic objective to focus programming on meeting needs of beneficiaries most in need. Prior to 2016, UNITAR only tracked the LDC sub-category



KPI

GENDER RATIO

Refers to the M-F ratio of beneficiaries recorded in learning-related events. The ratio does not include beneficiaries from conferences, public lectures, side events and “other” events. As of 2015, UNITAR tracks the overall ratio as well as the ratio without Peacekeeping Training Programme (PTP) statistics.



EVENTS 2017

TOTAL NUMBER OF EVENTS

491

% TARGET

123%

KPI

LEARNING OUTCOME EVENTS

342

% TARGET

100%

KPI

EVENTS IN PARTNERSHIP

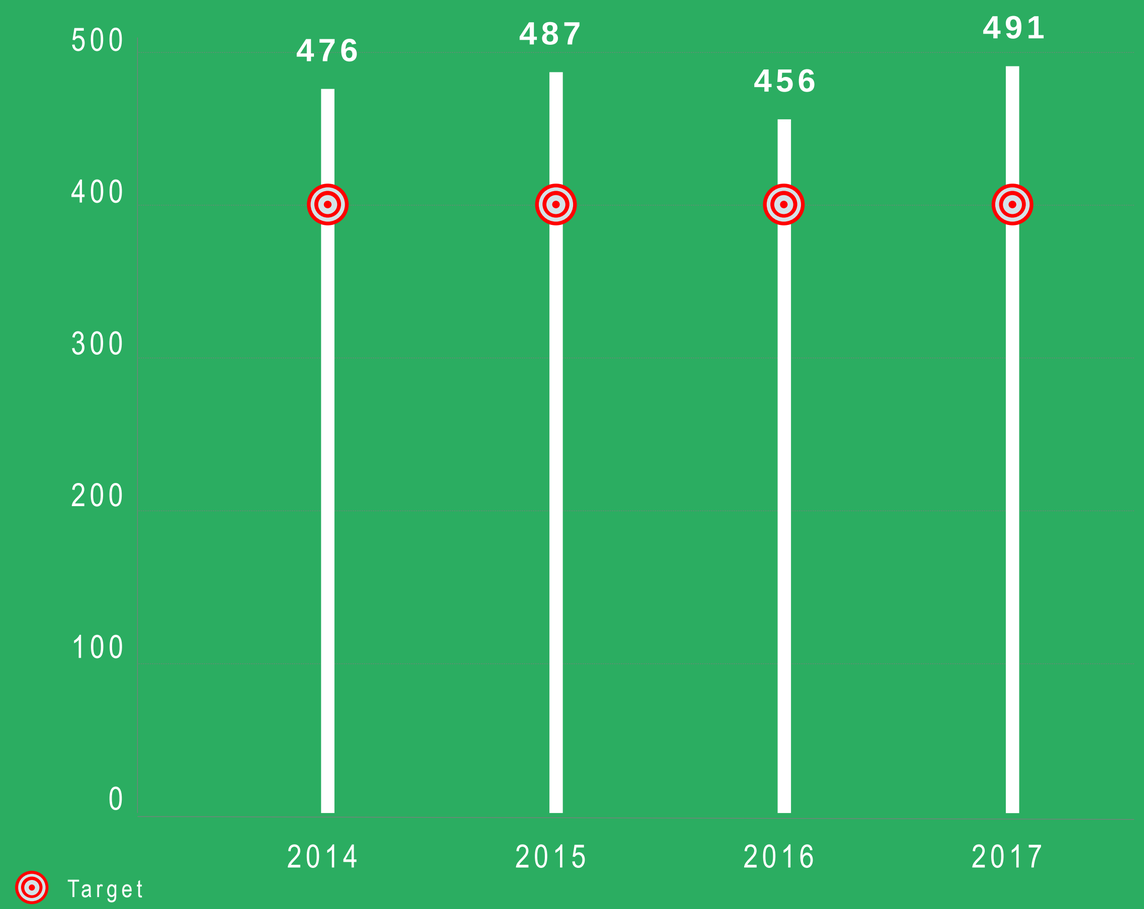
241

% TARGET

82%

NUMBER OF EVENTS

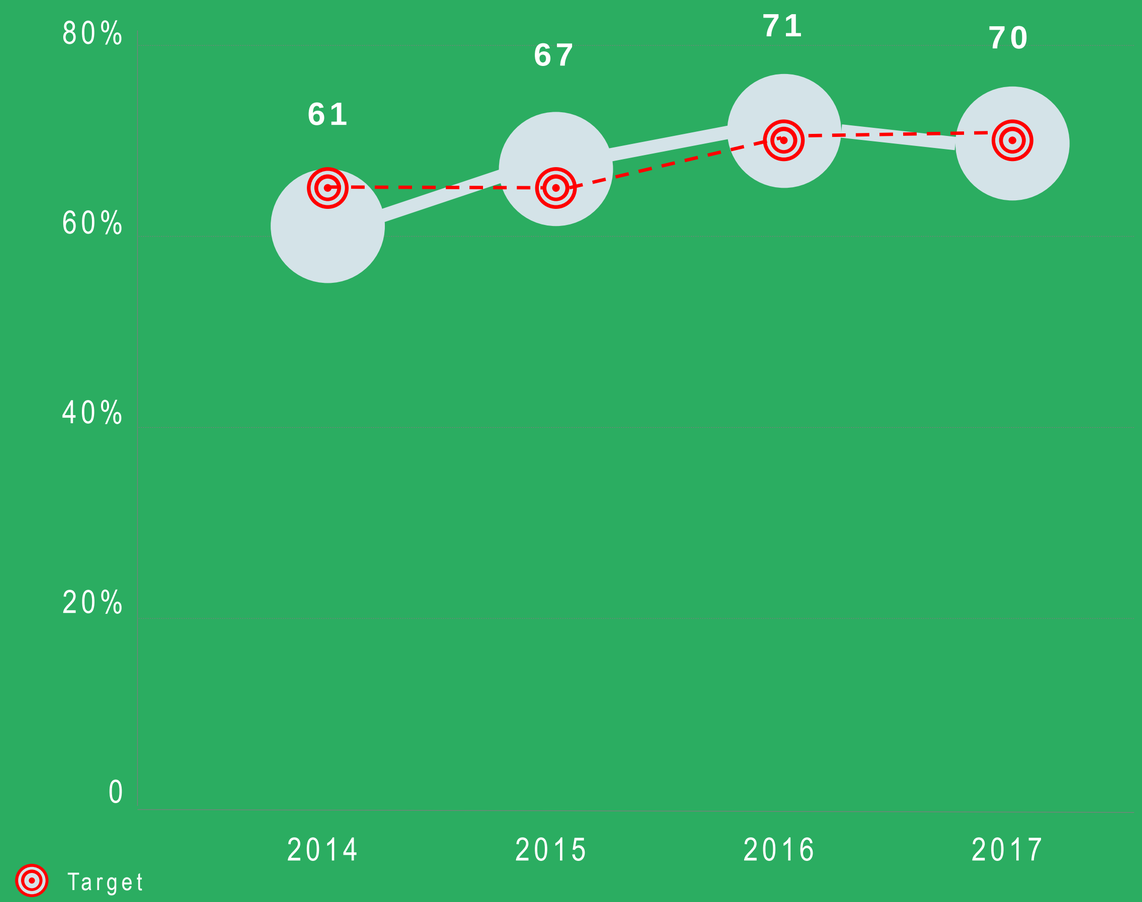
Number of events recorded in the Events Management System. While the indicator is tracked, it is not considered to be among the KPIs.



KPI

% LEARNING OUTCOME EVENTS

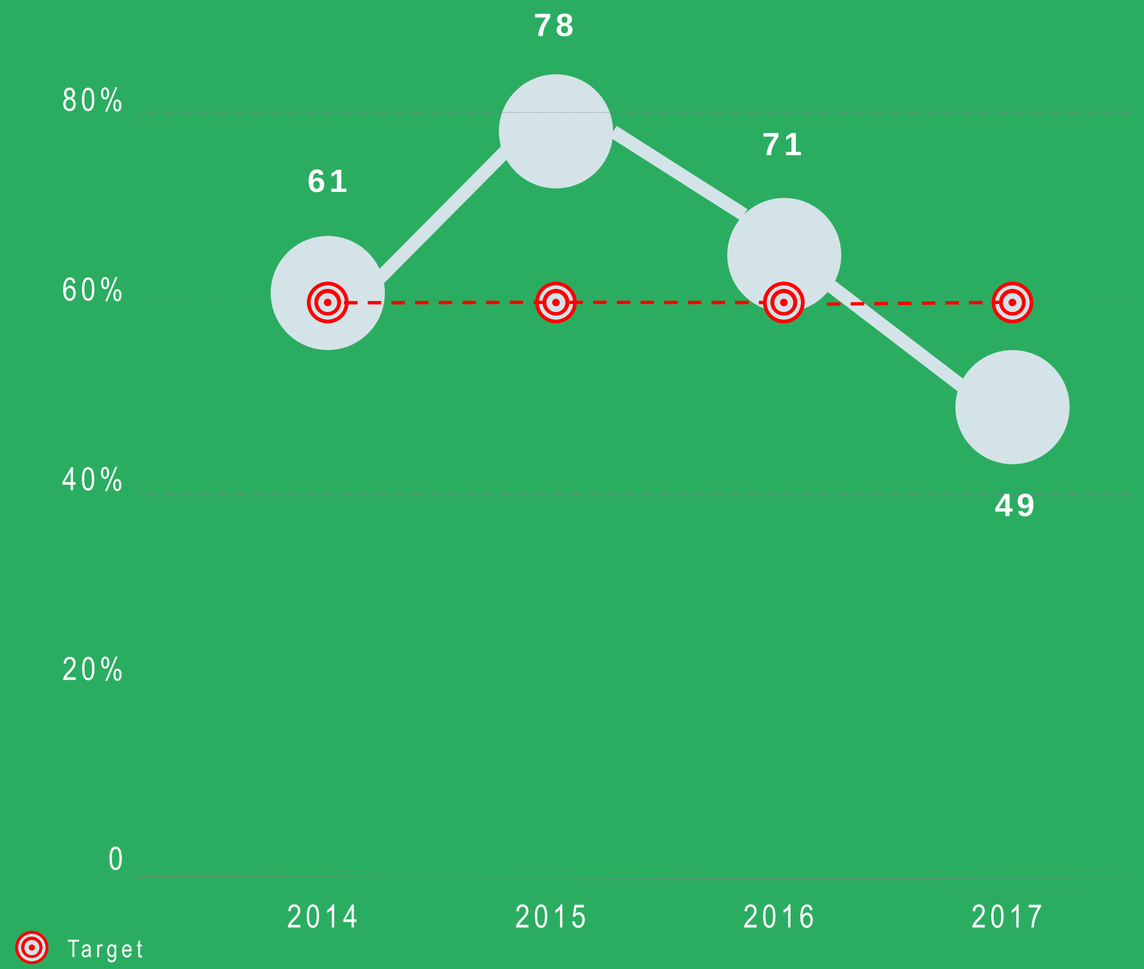
Percentage of events that have specific learning objectives, based on all events recorded in the Events Management System. The target was set with the objective to maintain the proportion of learning-related programming at two-thirds of all events.



KPI

% EVENTS IN PARTNERSHIP

Percentage of events implemented with at least one partner, as recorded in the Events Management System. As partnership-building is a strategic pillar to the Institute’s programming, Management has gradually increased this performance target since 2011. The 2015/2016 and 2016/2017 targets of 60% are performance measures in the respective Programme Budgets.



EVALUATION 2017

KPI

OVERALL USEFULLNESS

91%

% TARGET

101%

KPI

APPLICATION OF KNOWLEDGE AND SKILLS

82%

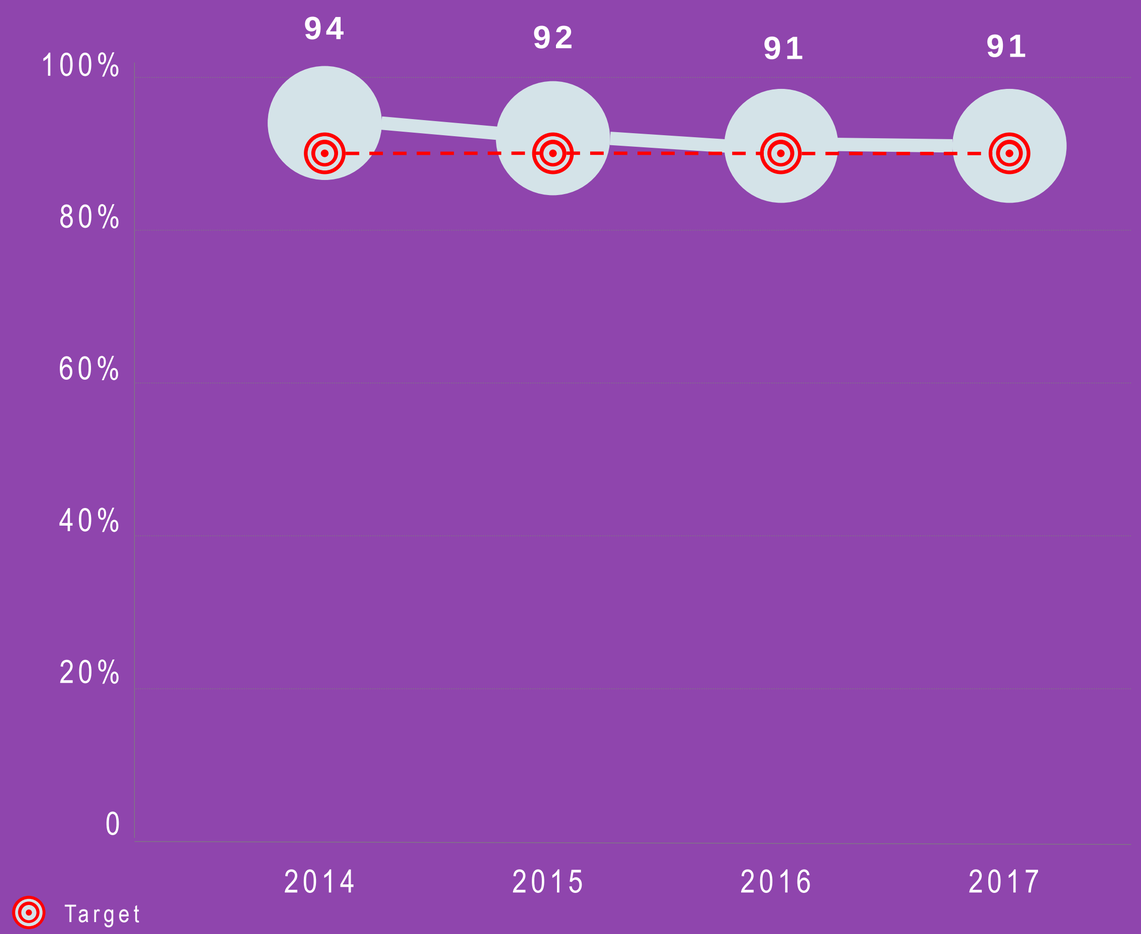
% TARGET

103%

KPI

% OVERALL USEFULNESS

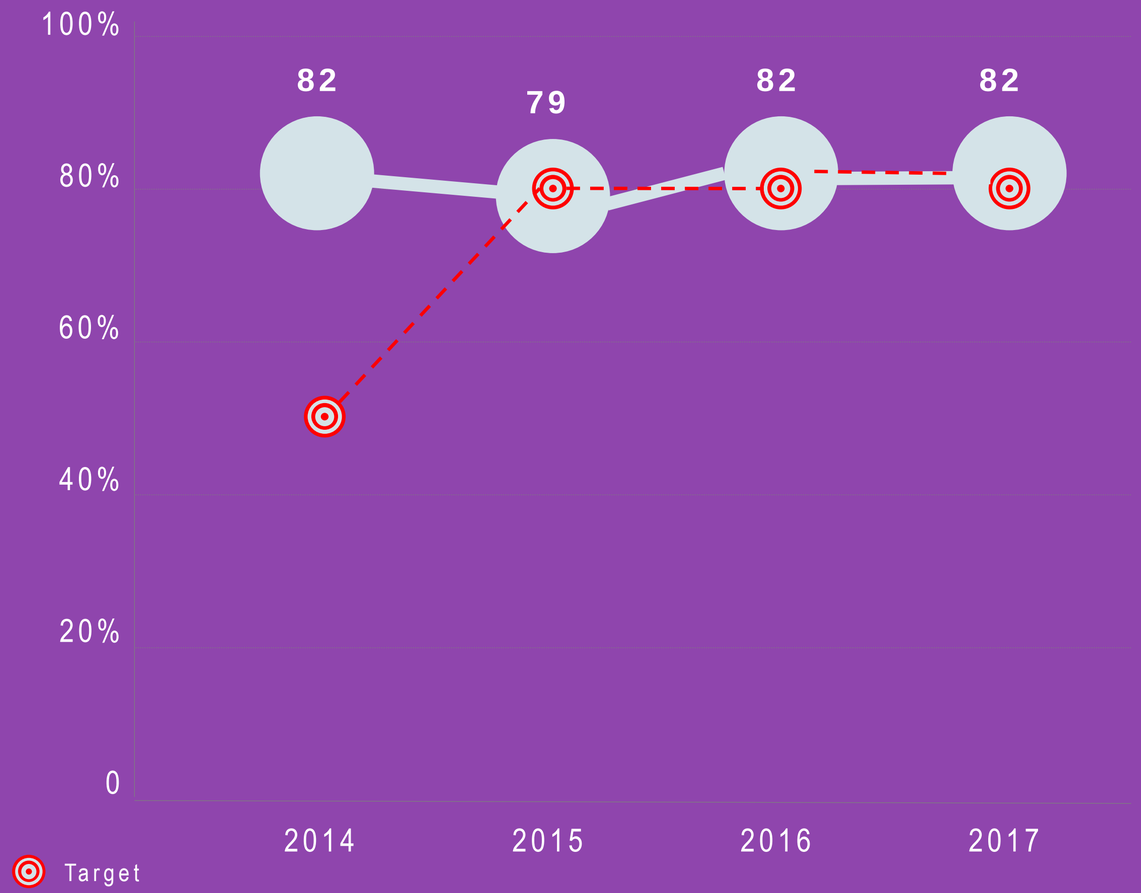
Percentage of respondents from learning-related events agreeing or strongly agreeing that the training was overall useful. Based on learning-related events with completed Kirkpatrick level 1 evaluation data online.



KPI

% OF SAMPLED RESPONDENTS CONFIRMING APPLICATION

Proportion of randomly sampled participants from learning-related events confirming having applied knowledge and/or skills from UNITAR training. Actual values should not be interpreted as representing all learning-related events, but only those events that were included in the evaluation (some events were excluded from the evaluation due to invalid or missing email addresses of beneficiaries).



BUDGET 2017

KPI

BUDGET MOBILIZED

$ 26.94 M

% TARGET

103%

% SELF GENERATED INCOME FROM FEE-BASED TRAINING

97 - 3

% TARGET

30%

KPI

NET ASSETS

$ 25.62 M

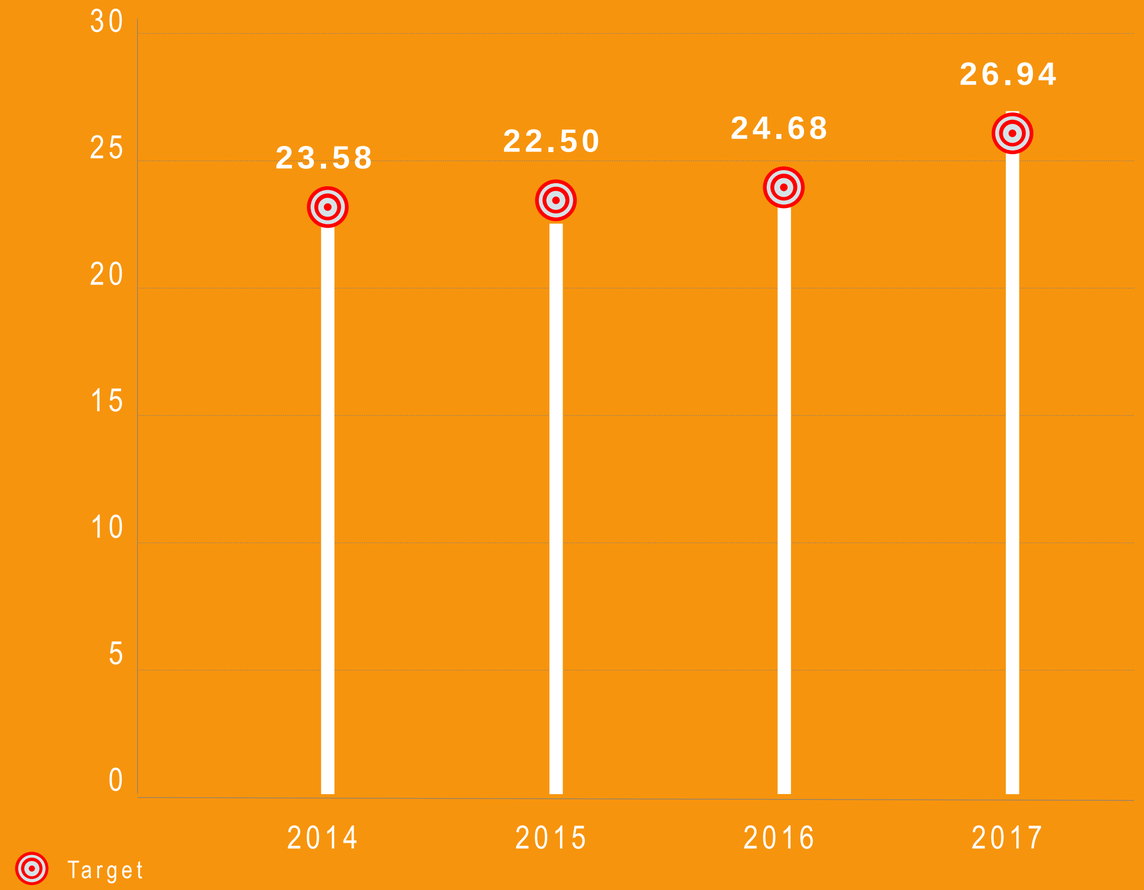
% TARGET

NA

KPI

BUDGET MOBILIZED

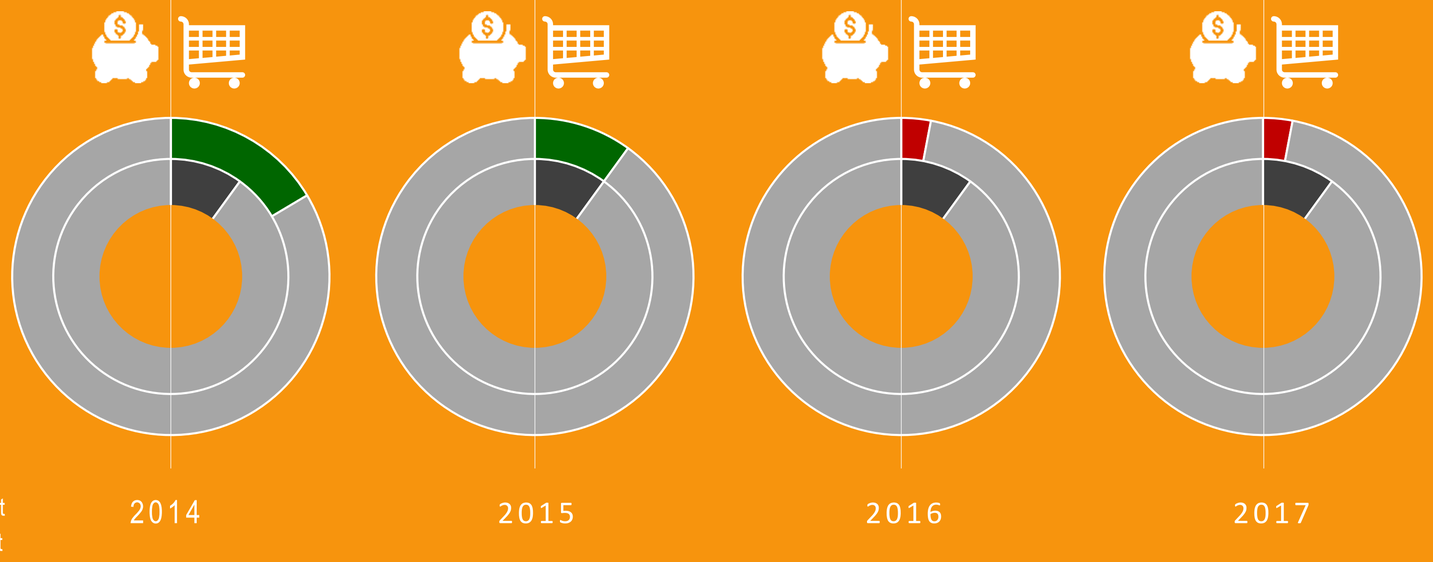
Target set on the basis of 50% of the approved biennium Programme Budget/revised Programme Budget (income side).



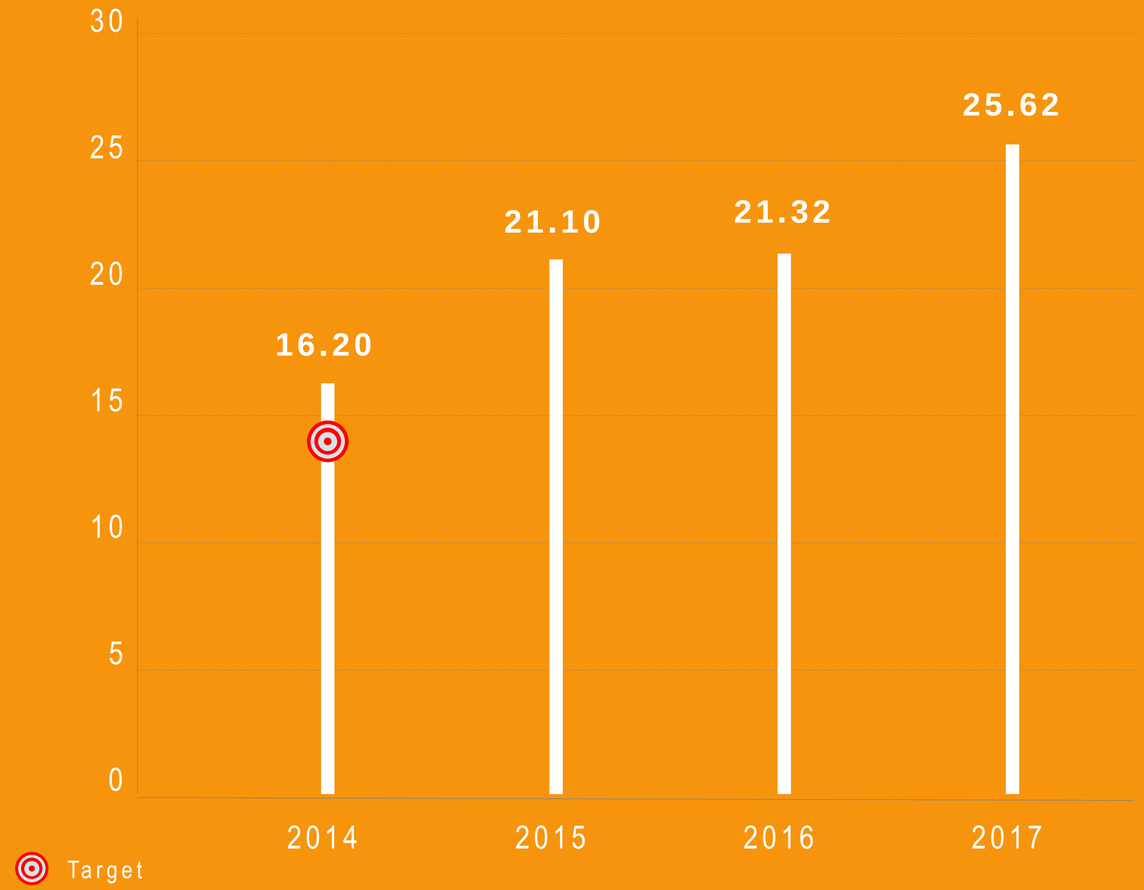
% SGI MOBILIZED / FUNDS FROM FEE-BASED TRAINING

Proportion of mobilized income to self-generated income (SGI). SGI is now interpreted as income from course fees paid directly from beneficiaries in relation to all income.

	2014		2015		2016		2017	
TARGET	90	10	90	10	90	10	90	10
ACTUAL	87	13	90	10	97	3	97	3



KPI

NET ASSETS

Represent total assets less total liabilities. “Net assets” are the residual interest in the assets of the entity after deducting all its liabilities.